

## GERMAN COCKROACH SERVICE PREPARATION

To ensure success, it is essential to follow all instructions prior to and following GreenShield's German Cockroach Service. In cockroach control, sanitation is essential. Following all recommendations will speed the complete success of this service and reduce the risk of re-infestation. **GreenShield will not perform this service until the rooms to be treated are completely prepared as set out herein.**

Preparation required to be completed by the customer is as follows:

- All cleaning should be done before treatment, not after.
- Clean kitchen thoroughly, including floor, stove, range hood and countertops. Clean inside and outside of the dishwasher. Pull out the refrigerator, stove etc. and clean behind and underneath.
- Everything should be removed from kitchen cupboards, upper and lower, don't forget below the sink. Wash cupboards inside and out, wipe out drawers with damp rag, clean sink and countertops thoroughly. Items may be placed on the kitchen table or on a couch or chairs and should be covered with newspaper or a sheet.
- Bathroom cabinets and under the sink should be cleared. Wash cabinets and drawers inside and out with a damp rag. Clean sink, tub and toilet. Scrub bathroom floor. If applicable, empty and clean bathroom closets as well.
- Pick up and remove trash, inside and outside.
- Vacuum all carpets.
- Be sure to notify your technician if you have observed roaches in areas such as bedrooms, closets, the utility room or in any other areas of your home.
- If bedrooms need to be treated, remove clothes hanging in the closet. Shoes and other items on closet floors must be removed as well. Clean closet shelves.
- For all rooms to be treated, move everything away from the baseboard to allow your technician access to those areas. Furniture and other items should be moved out at least two feet from the walls.

Instructions for after our service is completed:

- It is very important not to wipe or wash inside your cabinets after we have treated. This would remove the treatment products.
- Keep counters, floors and around appliances free from food crumbs or residue.
- Do not allow food and garbage to accumulate in areas where roaches feed or hide.
- All food, including pet food should be stored in sealed containers.
- It is normal to see roaches after the service. It will take several visits before the infestation can be fully eradicated.
- After 2-3 weeks your home should be re-treated.

Failure to complete preparation and follow provided instructions will significantly reduce the effectiveness of GreenShield's service. **GreenShield will not offer any guarantees if the German Cockroach Service Preparation instructions are not followed.**